MAIDENHEAD DATA RECOVERY TERMS & CONDITIONS

Terms & Conditions

Easy Data Recovery Ltd (Company No. NI625698), trading as Maidenhead Data Recovery.
Guildford Data Recovery
Building 2
Ground Floor
Guildford Business Park
Guildford
GU2 8XG
maidenheaddatarecovery.co.uk · 0800 6890668 · Mon–Fri 9am–5:30pm · ICO registration ZC173784
Effective 1 December 2020 · Last updated 12 October 2026

Acceptance of Terms

Upon providing any storage devices, media or equipment to Maidenhead Data Recovery, upon requesting a quote, accepting a quote, or instructing us to proceed with data recovery services, you confirm that you are entering into a binding contract with Easy Data Recovery Ltd (company number NI625698), trading as Maidenhead Data Recovery, and you acknowledge you have read, understood, and agreed to be bound by the terms and conditions outlined below in their entirety.

1 Definitions and Interpretation

1.1 “Company”, “we”, “us” and “our” refer to Easy Data Recovery Ltd (No. NI625698) trading as Maidenhead Data Recovery and incorporated in Northern Ireland.

1.2 “Customer”, “you” and “your” refer to the individual or legal entity requesting Services.

1.3 “Device” refers to any storage media, electronics or equipment submitted for recovery.

1.4 “Services” means all diagnostic testing, handling, data recovery, storage and return services provided by the Company.

2 Device Condition and Pre-Existing Damage

2.1 The Customer acknowledges that all Devices were already damaged, unstable, or operating outside the manufacturer’s specifications at the time of submission.

2.2 The Company disclaims liability for damage arising from pre-existing conditions including, but not limited to, corrosion, oxidation, water or liquid entry, smoke or fire exposure, electrical surge damage, physical trauma, wear and tear of components, prior repair attempts, or third-party intervention.

2.3 Any degradation or complete failure resulting from the aforementioned causes will not be considered negligence or a breach.

3 Inherent Risks of Data Recovery

3.1 Data recovery is a highly technical, invasive process and inherently carries risks.

3.2 Procedures used to recover data can cause irreparable damage or the permanent loss of data.

3.3 The Customer understands these risks and expressly accepts them as a condition of the Services.

4 Limitation of Liability

4.1 To the maximum extent allowed by law, the Company excludes all liability for lost data, lost profits, lost business, lost contracts, lost anticipated savings, or consequential losses.

4.2 The Company’s total aggregate liability will not exceed the total amount of fees paid for the Services.

4.3 No claim may be brought more than six (6) months after the completion of Services.

4.4 Nothing in these Terms limits liability for death or personal injuries caused by negligence or fraud.

5 Third-Party Couriers and Transit Risk

5.1 All Devices and data are subject to your sole and absolute risk while being transported.

5.2 The Company is not liable for loss, damage, delay or destruction of Devices or data caused by a courier, postal service, customs authority or any other third party.

5.3 You explicitly and irrevocably waive any right to hold the Company accountable for any type of transport-related loss or damage.

6 Payment, Lien and Abandonment

6.1 Full payment is required before data or Devices are released to you.

6.2 The Company holds a contractual lien on all Devices and data until payment has been received.

6.3 If Devices or data remain unpaid or uncollected for thirty (30) days, they may be securely destroyed or otherwise disposed of without further notification or liability.

7 Governing Law and Jurisdiction

7.1 These Terms will be governed by and construed in accordance with the laws of Northern Ireland.

7.2 Courts within Northern Ireland will have exclusive jurisdiction.

END OF TERMS & CONDITIONS